

IMS POLICY ISO 45001, ISO 9001, ISO 14001	
Document Name	IMS POLICY
Document Code	TTL/IMS/SHEQ/PL/004
Revision number	00
Effective date	11/04/2026
PREPARED BY	
Name: ZUWENA OMARY Date: 30 th November, 2021 Signature:	
APPROVED BY	
Name: BLANDINA BILLY Date: 2/5/2026 Signature:	

1. POLICY STATEMENT

TECCIC TANZANIA LTD is committed to providing quality services in telecom construction, telecom equipment installation, maintenance activities, civil works, and related operations while protecting the environment and ensuring the health, safety, and wellbeing of employees, contractors, visitors, clients, and interested parties.

The Company is committed to implementing and maintaining an effective Integrated Management System (IMS) aligned with the requirements of:

- ISO 9001:2015 – Quality Management System
- ISO 14001:2015 – Environmental Management System
- ISO 45001:2018 – Occupational Health & Safety Management System

2. OUR COMMITMENTS

We are committed to:

Quality

- Deliver services that meet customer, statutory, and regulatory requirements.
- Enhance customer satisfaction through continual improvement and effective risk management.
- Ensure timely and quality completion of telecom and civil projects.

Occupational Health & Safety

- Provide safe and healthy working conditions for the prevention of work-related injuries and ill health.

- Eliminate hazards and reduce OH&S risks associated with telecom operations, working at height, lifting activities, driving, electrical works, and civil works.
- Promote consultation and participation of workers in health and safety matters.
- Ensure all employees and subcontractors follow established safety procedures and use appropriate PPE.

Environment

- Protect the environment through pollution prevention and responsible resource utilization.
- Manage waste effectively and minimize environmental impacts arising from our operations.
- Promote environmental awareness among employees and contractors.

Compliance & Improvement

- Comply with applicable legal, regulatory, client, and other compliance obligations.
- Continually improve the effectiveness and performance of the Integrated Management System.
- Provide necessary resources, training, supervision, and awareness to achieve IMS objectives.

3. IMPLEMENTATION

This policy shall be communicated to all employees, subcontractors, and interested parties and shall be available to the public where applicable. Management at all levels shall ensure the policy is understood, implemented, and maintained within their respective areas of responsibility.